

ASSIST: <http://ASSIST.army.mil>

Office of Special Needs and Services, ASSIST - Windows Internet Explorer

http://assist.army.mil/assist2/

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Office of Special Needs and Services, ASSIST

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Office of Special Needs and Services
ASSIST

Project Assist, Office of Special Needs and Services

In March of 1999, Senator Inouye requested recommendations from the Commander of Tripler Army Medical Center for ways to augment services for special needs children in the State of Hawaii. Due to problems allocating / targeting resources to these children, the first recommendation (to increase federal impact aid to the State) was followed by a proposal that became the basis of a research / demonstration project - Project "Augmentation of Special-needs Services and Information for Students and Teachers - or Project "ASSIST".

ASSIST has since merged into a venue of provision of medical services to children in the educational milieu.

There are four distinct aspects of ASSIST:

**Aspect I
Psychological Services**

- Medical Evaluation For:
 - Attention Deficit Hyperactivity Disorder (ADHD)
 - Auditory Processing Disorder (APD)
 - Dyslexia
 - Autistic Spectrum Disorder (ASD)

The Partners

- Department of Education
- Department of Health
- Department of Human Services
- Exceptional Family Member Program



Translate this page:

Trusted sites 100%

ASSIST: http://ASSIST.army.mil

Office of Special Needs and Services, Project Assist - Windows Internet Explorer

http://assist.army.mil/assist2/consultation.cfm

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Office of Special Needs and Services
ASSIST

ASSIST Information

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Translate this page:
YAHOO!
BABEL FISH

***Note:** If you have been instructed to login to submit information and are having problems connecting due to a "Certificate error or Warning", please click >> [HERE](#) << for further information. Sorry for the inconvenience.

Consultation Menu of Options

1. Find out how to refer a child for Project ASSIST services
2. Find out an answer to a General question about Project ASSIST
3. Enroll a student into Project ASSIST
(Requires an account on the secure system. Please see *note above if you experience errors getting to the page.)
4. Log in and fill out a Parent or Teacher Questionnaire(s)
(Requires an account on the secure system. Please see *note above if you experience errors getting to the page.)

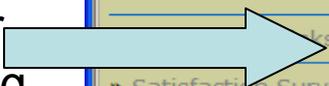
The Partners

- » Department of Education
- » Exceptional Family Member Program

1-800-342-9447
www.militaryourservice.com

Trusted sites 100%

Certificate error or Warning



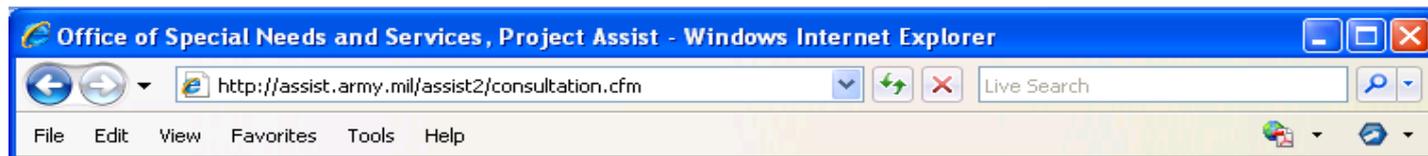
ASSIST: <http://ASSIST.army.mil>

- In the latest release of Internet Explorer you may encounter an issue where you can no longer navigate to some secured sites. Instead of getting to the page you expect you will see a page error or "Certificate Error" similar to the one above. In Internet Explorer 7 there was an option to continue that has been removed in IE 8. In order to get past the security certificate error in Internet Explorer 8 you can follow these steps.
- * Note: You may not need the following steps using "Safari".

Internet Explorer “Certificate Error” resolution:

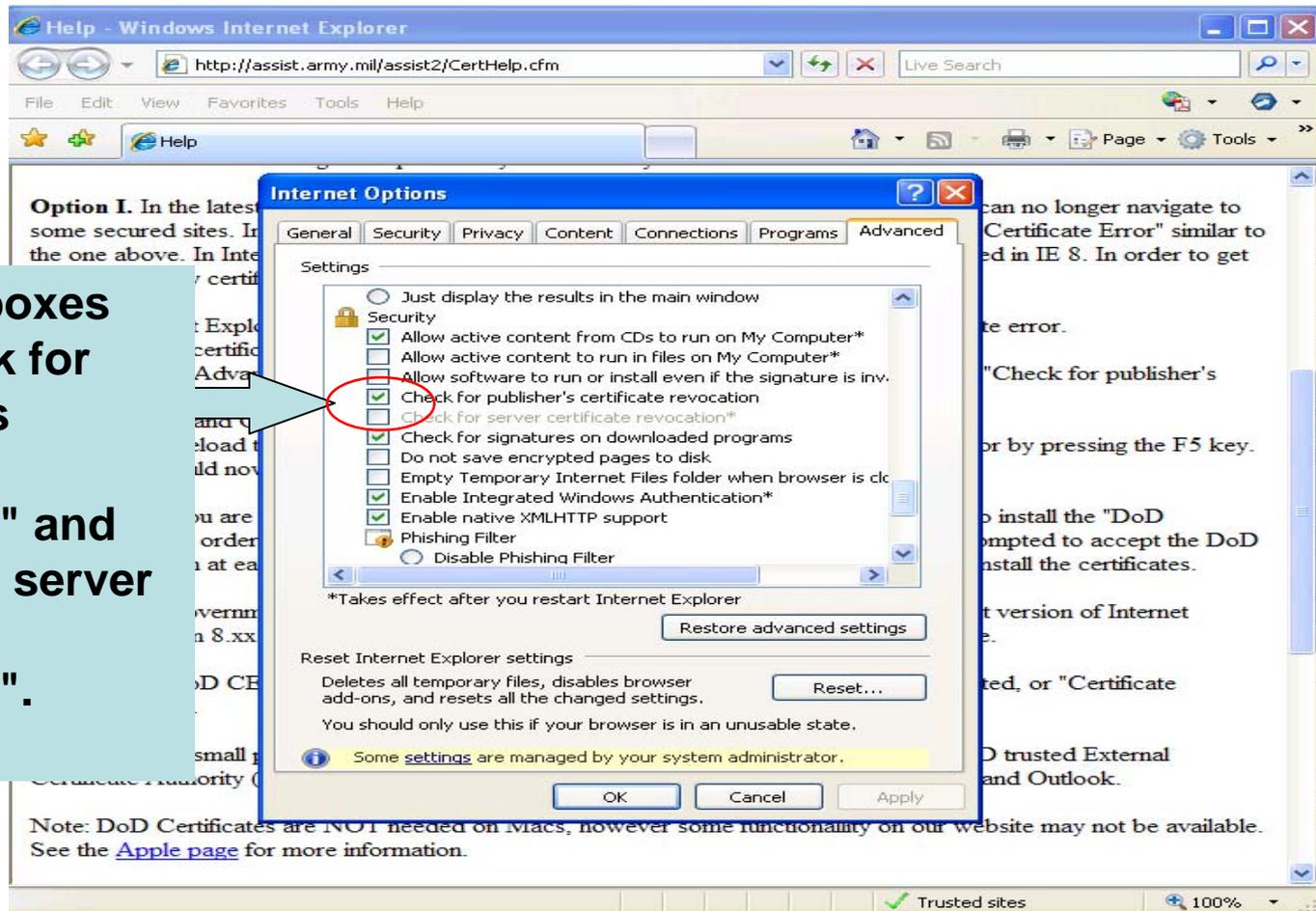
Option I.

1. Open Internet Explorer and verify that the page you are trying to view is listing a certificate error.
2. To clear the certificate error go to Tools --> Internet Options from the menu of IE 8.
3. Click on the Advanced tab and scroll down to the Security section. Clear the boxes for: "Check for publisher's certificate revocation" and "Check for server certificate revocation".
4. Click Apply and Ok.
5. Attempt to reload the page by clicking the Refresh button at the end of the address bar or by pressing the F5 key. Your page should now load as expected.



Tools

Internet Explorer Advanced - Security Settings



Clear the boxes for: "Check for publisher's certificate revocation" and "Check for server certificate revocation".

Note: DoD Certificates are NOT needed on MACs, however some functionality on our website may not be available. See the [Apple page](#) for more information.

Internet Explorer “Certificate Error” resolution:

Option II.

Installing the DoD CERTS Can Cure Many Issues such as the website showing as not trusted, or "Certificate Error/Warning".

InstallRoot is a small program that installs the DoD (Department of Defense) Root and DoD trusted External Certificate Authority (ECA) certificates into Microsoft products such as: Internet Explorer and Outlook.

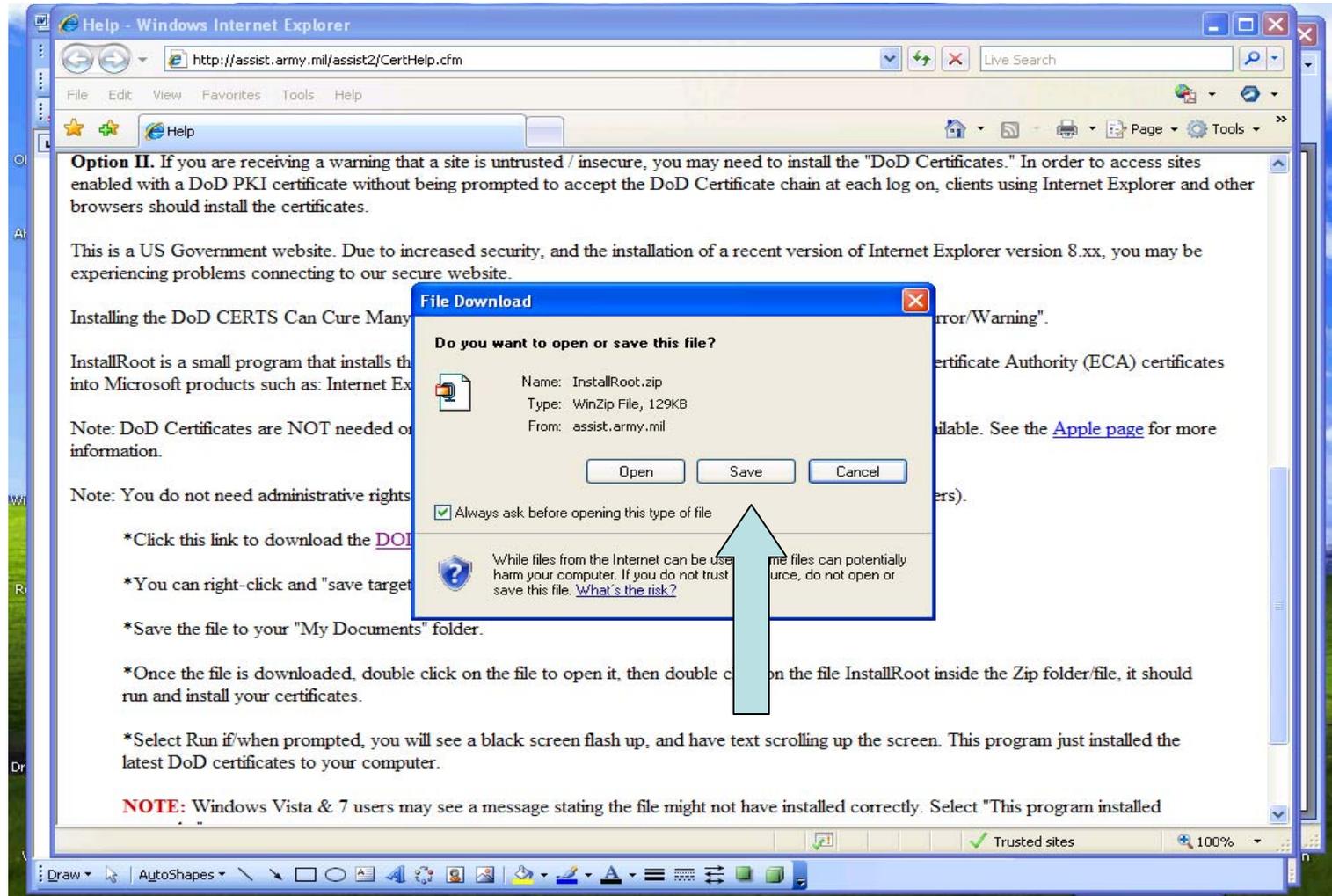
Note: DoD Certificates are NOT needed on Macs, however some functionality on our website may not be available. See the [Apple page](#) for more information.

Note: You do not need administrative rights to run this program. (Except for Government owned Vista computers).

1. Click the link to download the [DOD InstallRoot](#) program and install the certificates.



2. You can also right-click with your mouse and "save target as".



The screenshot shows a Windows Internet Explorer browser window displaying a help page from <http://assist.army.mil/assist2/CertHelp.cfm>. The page content includes instructions for installing DoD certificates. A 'File Download' dialog box is open in the foreground, asking 'Do you want to open or save this file?'. The dialog shows the file name 'InstallRoot.zip', type 'WinZip File, 129KB', and source 'assist.army.mil'. It has 'Open', 'Save', and 'Cancel' buttons. A blue arrow points to the 'Save' button. The 'Always ask before opening this type of file' checkbox is checked. A warning message at the bottom of the dialog reads: 'While files from the Internet can be used to harm your computer. If you do not trust the source, do not open or save this file. [What's the risk?](#)'

Option II. If you are receiving a warning that a site is untrusted / insecure, you may need to install the "DoD Certificates." In order to access sites enabled with a DoD PKI certificate without being prompted to accept the DoD Certificate chain at each log on, clients using Internet Explorer and other browsers should install the certificates.

This is a US Government website. Due to increased security, and the installation of a recent version of Internet Explorer version 8.xx, you may be experiencing problems connecting to our secure website.

Installing the DoD CERTS Can Cure Many Error/Warning".

InstallRoot is a small program that installs the Certificate Authority (ECA) certificates into Microsoft products such as: Internet Explorer.

Note: DoD Certificates are NOT needed on Apple computers. See the [Apple page](#) for more information.

Note: You do not need administrative rights to install the certificates (Administrators).

- *Click this link to download the [DOI](#)
- *You can right-click and "save target as"
- *Save the file to your "My Documents" folder.
- *Once the file is downloaded, double click on the file to open it, then double click on the file InstallRoot inside the Zip folder/file, it should run and install your certificates.
- *Select Run if/when prompted, you will see a black screen flash up, and have text scrolling up the screen. This program just installed the latest DoD certificates to your computer.

NOTE: Windows Vista & 7 users may see a message stating the file might not have installed correctly. Select "This program installed

3. Save the file to your "My Documents" folder. Note the filename.

The screenshot shows a Windows Internet Explorer browser window displaying a webpage from <http://assist.army.mil/assist2/CertHelp.cfm>. The webpage content includes the following text:

Option II. If you are receiving a warning that a site is untrusted / insecure, you may need to install the "DoD Certificates." In order to access sites enabled with a DoD PKI certificate without being prompted to accept the DoD Certificate chain at each log on, clients using Internet Explorer and other browsers should install the certificates.

This is a US Government website. Due to increased security, and the installation of a recent version of Internet Explorer version 8.xx, you may be experiencing problems connecting to this website.

Installing the DoD CERTS Can Cause Problems

InstallRoot is a small program that is installed into Microsoft products such as: Internet Explorer, Outlook, and Word.

Note: DoD Certificates are NOT installed on the local hard drive.

Note: You do not need administrative rights to install DoD Certificates.

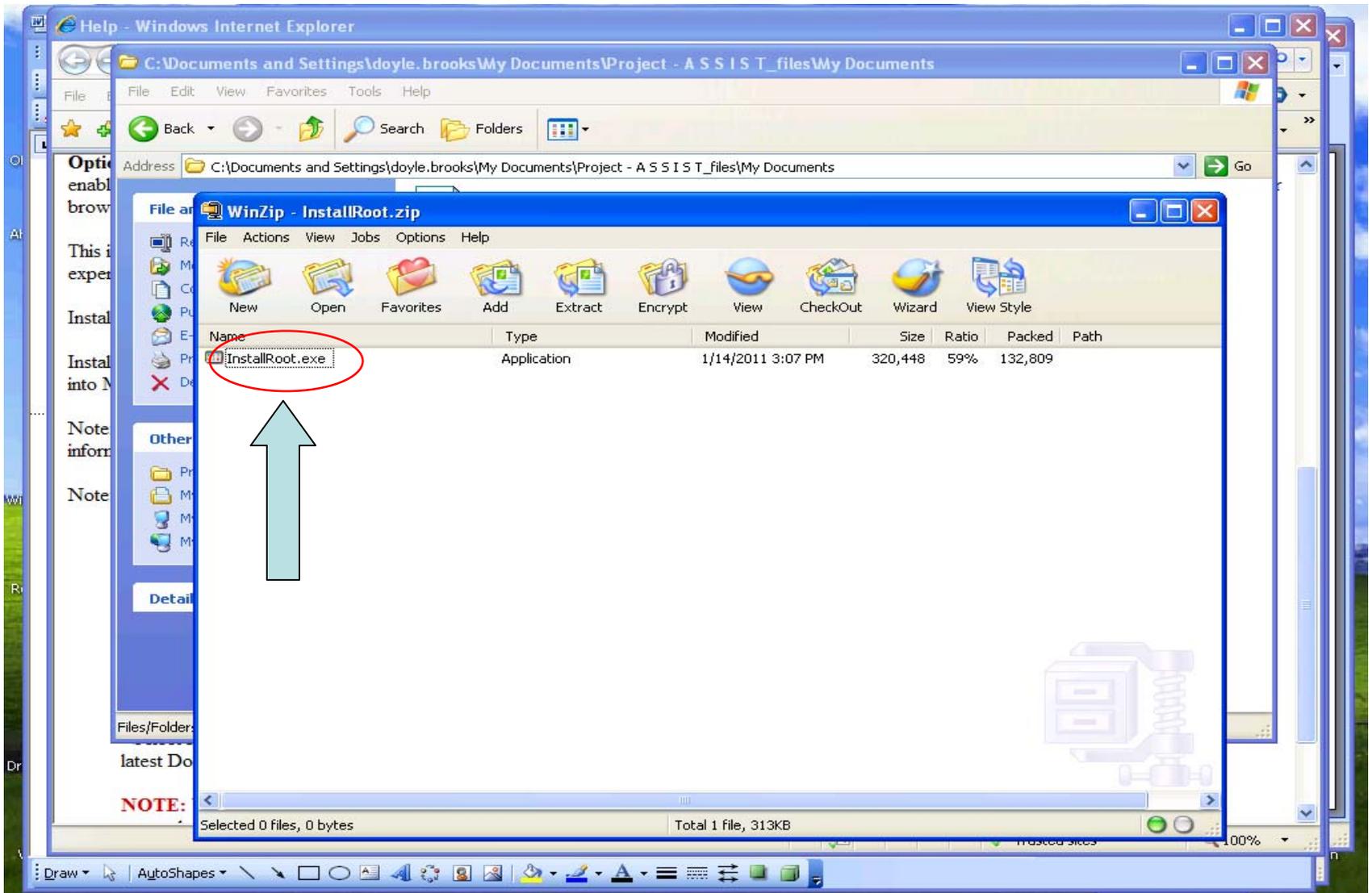
- *Click this link to download the DoD Certificates.
- *You can right-click and "save as" the file.
- *Save the file to your "My Documents" folder.
- *Once the file is downloaded, you should run and install your certificates.
- *Select Run if/when prompted to install the latest DoD certificates to your computer.

NOTE: Windows Vista & 7 users may see a message stating the file might not have installed correctly. Select "This program installed successfully" to continue.

The "Save As" dialog box is open, showing the "My Documents" folder selected in the "Save in:" field. The file name is "InstallRoot.zip" and the "Save as type" is "WinZip File". The "File name:" field and the "My Documents" folder selection are circled in red. A green arrow points up to the "My Documents" folder, and another green arrow points down to the "File name:" field.

4. Once the file is downloaded, double click on the file to open it, then double click on the file

InstallRoot inside the Zip folder/file, it should run and install your certificates.



Internet Explorer “Certificate Error” resolution:

Option II (contd.)

5. Select Run if/when prompted, you will see a black screen flash up, and have text scrolling up the screen. This program just installed the latest DoD certificates to your computer.

***NOTE: Windows Vista & 7 users may see a message stating the file might not have installed correctly. Select "This program installed correctly."**

You should now be able to connect to the website without the certificate error. If you still get a "Warning" you should be able to click "Continue" to connect. You may need to close and re-open Internet Explorer.

You may now close this window and continue connecting to the secure ASSIST website.